



**COMMUNITY SERVICES AGENCY**

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**STANISLAUS COUNTY  
IHSS ADVISORY COMMITTEE MEETING  
MINUTES  
05/08/09**

Committee Members Present: Linda White Valerie Mitchell Jose Cisneros  
Connie Muller Robbyn Foster  
Joan Blackwell Marie Cochran

Committee Members Absent: Rose Martin\*

IHSS & Link2Care Staff Present: Jennifer DeSanto  
Robert Taylor

Other Guests:

*\*Advance notice given.*

**OPENING REMARKS by Chair Robbyn Foster**

- Meeting called to order at 1:04 pm.

**PUBLIC COMMENT**

- None.

**ACCEPTANCE OF MINUTES**

- April 10, 2009 minutes: Motion to accept minutes, motion to accept made by Linda White, Connie Muller seconded, motion passed.

**PUBLIC AUTHORITY**

- No Public Authority update at this time.
- Two articles from the Modesto Bee were distributed – both were editorials regarding the In-Home Supportive Services and how the State deals with fraud when it is reported.

**LEGISLATION**

- There have been no significant changes in the legislation that was previously reported.

**MEDIA PROJECT**

- Robbyn gave an update on the sub-committee meeting, which took place after the IHSS meeting last month. The goal of the committee is to provide a quality video at a fraction of the cost of normal productions. A few new contact names were given and we will attempt to find individuals willing to donate services.



## **COMMITTEE REPORT UPDATE**

- The IHSS Annual Report has been completed and printed. Each Advisory Committee member was given one copy, but the public will not have access until it is presented to the Board of Supervisors. Jennifer requested that IHSS Advisory Committee members attend the BOS meeting on the date the report is presented.

## **GENERAL UPDATE**

- Linda requested if she could submit a letter for the Link2Care newsletter regarding the newspaper articles and opinions on fraud that had been circulating. Jennifer stated a letter could be submitted for consideration by any member of the committee.
- Robbyn reported that the recent caregiver appreciation luncheon given by the United Domestic Workers was disappointing. She specifically mentioned that there were disparaging remarks regarding the IHSS staff, Link2Care staff, and specific individuals within the agency. She stood up at the meeting as the IHSS Advisory Committee Chair and voiced her own opinion about the quality of the IHSS and Link2Care program.
- Jennifer had received a phone call from Robbyn earlier regarding the UDW luncheon, making Link2Care aware of the confusion and concerns among some IHSS Providers at the luncheon. Jennifer discussed it with Jeff Lambaren, and a decision was made to devote the next Link2Care newsletter to help clarify the function of the registry, the reason for the insurance waiting list, and other general issues that arose.
- Robert reported that representatives from the State Quality Assurance Monitoring Bureau had been in the Stanislaus County IHSS offices this week. The auditors left this morning and they had a very flattering exit interview and a draft of their findings and the counties overall score. The monitoring scale is as follows: 90% or greater is excellent and receives honorable mention. A score of 80-89% is good, and 79% or less results in a letter stating opportunities for improvement. Robert was happy to report that on a review of 43 different items that IHSS staff are required to document and report, the Stanislaus County IHSS program received a score of 95.3%. IHSS management would like to recognize the hard work and dedication of the IHSS social workers, whose hard work has resulted in such a high QA score.

Meeting adjourned @ 1:30 PM,  
Jennifer DeSanto, Recorder